



IP Billing and Service Management

Get the competitive advantage

LogiSense is aware of the challenges facing service providers today. As a leader in billing and IP service management solutions, we understand your goals.

Our business model is focused on helping our clients realize their strategic and operational goals while ensuring the highest rating in customer satisfaction.

Learn more about our EngageIP
VoIP Billing & Rating Software



LogiSense Corporation
181 Groh Ave, Suite 201
Cambridge, ON, N3C 1Y8
519.249.0508
sales@logisense.com

Call us to schedule your
personal demonstration

About LogiSense

Our commitment to research and development keeps you ahead of the curve.

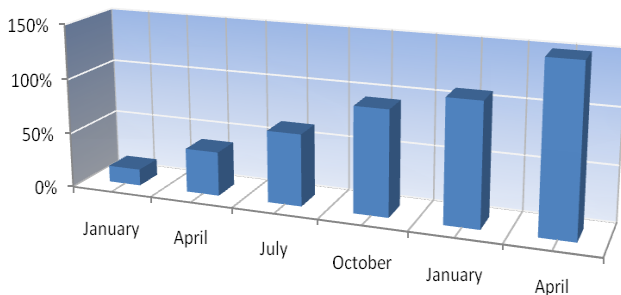
At LogiSense, our mission is to continually invest in next generation software development. We are committed to delivering solutions that help our customers succeed in competitive markets.

We have been providing industry-leading platforms since 1998. We outperform and out-class alternative solutions in supportability, ease-of-use and deployment.

Our success is reflected in our diverse customer base

Infosat Telecommunications	Airband	NewTech
Keyon Communications	Bell Aliant	Esco
Vibe Communications	Videotron	PCCW
Telesphere	Host.net	Epik Networks
Atria Networks	iCore	Broadconnect
	Momentum Telecom	...more

15 month EngageIP Rate of Return



LogiSense

Return on Investment

As service providers position themselves in their market, they rely on a convergent IP billing platform that meets the demands for today and tomorrow. It is a critical component for enterprises looking to gain a competitive edge.

Operators are demanding measurable results from their initiatives. EngageIP sets the standard for Service Providers seeking to monetize their network investments and lower operational costs.

"LogiSense has demonstrated that it has a superior product, expertise and customer service we were looking for in a billing and OSS Vendor."

Philip Decary, CTO Maskatel

What our customers are seeing...

An expected Return on Investment of 100%-200% within the first 15 months

An average reduction of IT costs of 15% - 30%

An increase of operating efficiency of 20%-30%

A reduction in administrative overhead by 40%-50%

*Average based on actual LogiSense client results. Individual results may vary.

Product Highlights

Enhanced Invoicing

With EngageIP, your business won't be held back by issues of accuracy or volume.


Automatically produce PDF documents ready for postal delivery or e-mail presentment.

Create flexible invoices to include subscriber information as required.

Aggregate your data and logic directly into subscriber invoices.

Improve subscriber communications and reduce dispute inquiries.





Hosted PBX
44 Main st, Suite 410
Toledo, California 47747

JOSH WHITE
448 WESTMOUNT DRIVE
SUITE 200
SAN DIEGO, CALIFORNIA 93393

Remittance Section

Customer: Global (Enterprise)
Invoice Number: 17
Invoice Date: 12/22/2009
Due On Receipt
Amount Past Due: \$0.00
Balance as of 12/22/2009 \$2,401.35
Amount Enclosed: \$
Please write your account number on the back of your check and make payable to: **Hosted PBX**

Please detach and return above portion with your payment

Invoice Information

Customer: Global (Enterprise)
Invoice Number: 17
Invoice Date: 12/22/2009
Due On Receipt
Amount Past Due: \$0.00
Total Payable: \$2,401.35

Summary of Charges

Product	Quantity	Amount
Previous Balance		\$0.00
Payments & Credits		
DID	1	\$5.00
Enterprise Rates	1	\$0.00
System Access	140	\$1.453.00
Voicemail	1	\$10.00
Console Assistant	1	\$10.00
Cisco 7960 (spare)	1	\$14.00
ME 3MB	1	\$450.00
Total:		\$1,942.00
Total LD Usage:		\$345.00
Current Charges:		\$2,287.00
Regional Tax:		\$114.35
Total Payable:		\$2,401.35

Call Summary

Calls	Duration	Amount
34098	3642:54:12	\$742.55

Call Summary by Country

Name	Calls	Duration	Amount
United States - Toll Free	465	584:33:12	0.00
United State - Proper	279	468:54:22	34.45
Canada - Proper	565	908:21:05	62.56
Iceland	198	435:34:12	42.99
Local - Local	704	1201:34:33	87.78

Call Summary by Account

Account	Calls	Duration	Amount
William Ortiz	92	345:33:12	10.74
Ben Thompson	85	185:24:45	8.45
Karen Benson	129	623:45:21	29.98

CDR Summary by Minute Bucket Pools

Account	Minute Bucket	Minutes Available	Minutes Used	Amount Saved
47783	Long Distance	500	477	342.58

Detail for Global (Enterprise)

Date/Time	From Number	To Number	Duration	Detail	Amount
11/1/2009 5:05:14 AM	5551114444	5551114444	00:00:07	La Habra	\$0.0250
11/1/2009 5:05:14 AM	5551114444	5551114444	00:00:07	La Habra	\$0.0250

360° access to Subscriber Data

Access to subscriber information plays a vital role in your day-to-day operations. LogiSense provides the tools to make your staff/CSR's more efficient.

With EngageIP you'll have complete access to subscriber information.

- View account balance, tickets, packages, service information and account hierarchy
- Easily modify subscriber plans
- Maintain control of your platforms and easily enable, disable or upgrade packages on accounts
- Create user definable data and data types

Customize EngageIP for your specific business processes.

The screenshot displays the EngageIP web application interface. At the top, there's a navigation menu with tabs for Overview, Tickets, Contacts, Packages, Invoices, Transactions, Reports, and Tools. The breadcrumb trail shows: Dominion (Enterprise) -> Dominion (Provincial) -> Toronto Warehouse -> Overview. The user is logged in as 'admin'.

Current Account

- Name: Toronto Warehouse...
- AccountID: 51
- Status: Enabled
- Balance: \$3,327.72
- Full Balance: \$4,850.72
- Bill Day: 1
- Bill Group: Dominion Bank Bill Group
- Billing Contact: Toronto Warehouse
- Title: Warehouse
- Company: Toronto Warehouse

DETAILS

- Main Account:** Dominion Bank of Canada (Enterprise)
- Billing Contact:** Toronto Warehouse
- Title:** Toronto Warehouse
- Company:** Dominion Bank of Canada (Enterprise)
- Address:** 44 Yonge Street, Toronto, Ontario, M5W 5J8, Canada
- Work Phone:** 555-436-8843
- Role:** Customer
- Status:** Enabled
- Language:** English
- Balance:** \$3,327.72

COMPONENTS

Component	Value	Action
Account Rep.	Tom S.	Delete
Department	Finance	Delete
Internal Extension	2453	Delete
Trunk IP IN	TOR-NA2-IN	Delete
Trunk IP OUT	TOR-NA2-OUT	Delete
Enterprise/Service Provider	Global/Hosted	Delete
DID	+14185553784	Delete
SIP Alias	4185553784@192.168.44.129	Delete

PACKAGES

Select	Package	Status	Next Bill Date	Amount	One Time Amount
<input type="checkbox"/>	DID	Active	3/1/2010	\$4.00	\$0.00
<input type="checkbox"/>	Enterprise Rates(R)	Active	3/1/2010	\$0.00	\$0.00
<input type="checkbox"/>	Toll Free	Active	3/1/2010	\$5.00	\$0.00
<input type="checkbox"/>	Voicemail	Active	3/1/2010	\$5.00	\$0.00
				\$14.00	\$0.00

TICKETS

Select	Ticket #	Title	Related To	Related To Parent	Status	Priority	Open Date	Due Date	Estimated Time (hours)	Time Spent (hours)	Assigned To User	Ticket Group	Ticket Status	Type	Category	Subcategory
<input type="checkbox"/>	6	New extension request	Toronto Warehouse	Dominion (Enterprise)	Open	Low	1/27/2010 9:12:28 AM				Hosted PBX	Support	Open		Support	

Add your specific business attributes to EngageIP

Each Service Provider has a unique set of business requirements; EngageIP was designed with this in mind. By configuring your business attributes with EngageIP Components, you can easily track and manage your proprietary data.

"LogiSense has been a pleasure to work with from the technology aspects to the level of support we receive from their Team."

Jonathan Snyder, President and CEO Keyon Networks

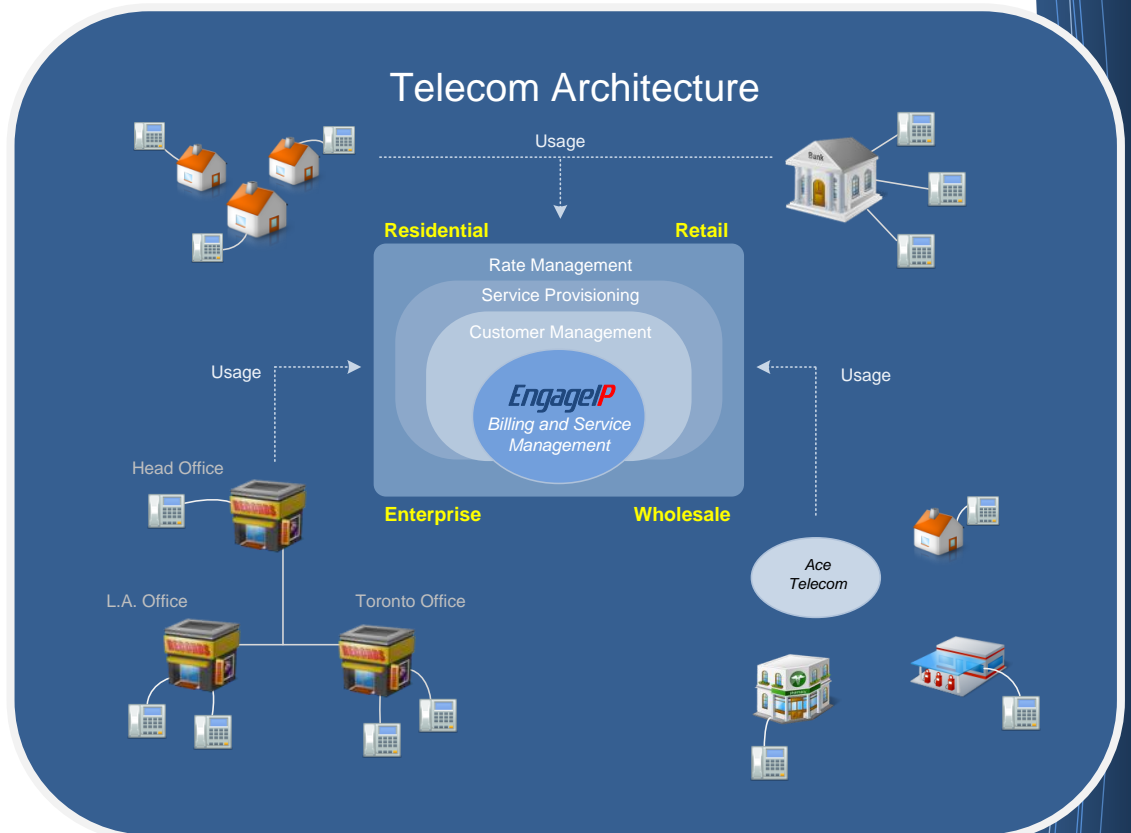
Monetize Subscriber Interactions

EngageIP's modular infrastructure provides an end-to-end solution. From subscriber acquisition and management to exporting financial data to legacy accounting systems.

Get more from your subscribers, products and assets with EngageIP.

Acquisition methods

Flexibility for subscriber acquisition using traditional CSR, self-care/registration or web-services API.



Data Collection/Invoicing/Reporting

Collect usage data from multiple sources and aggregate for invoice presentment.

Our tax module allows for the creation of complex taxation rules. Reduce the burden of tax management by choosing our BillSoft integration module.

Open framework allowing customized reports to be generated and exported in real-time.

"EngageIP has directly and positively impacted our operational efficiency."

Todd Mizner, VP Finance Telesphere

For a personalized product demonstration, please contact us directly.

(519) 249-0508
sales@logisense.com
www.logisense.com

LogiSense

Add our vCard



"LogiSense's professional management of the deployment and their responsiveness were key attributes in getting EngageIP solution operational in record time."

Regan Kerry, CEO Epik Networks